

Welcome to our third news brief in July.

Consultation on Home Care Services

Minister for Health, Simon Harris, TD, and Minister of State for Mental Health and Older People Jim Daly, TD, have announced the opening of a public consultation on home care services. This consultation is being carried out in order to help inform the development of a new statutory scheme and system of regulation for home care services.

It is important to note that the Department intends to consult with stakeholders throughout the process of developing the new scheme. As such, this consultation paper is just the start of a broader consultation process on home care.

Have Your Say

You can have your voice heard on this matter by completing **one** of the consultation papers below.

Note: If you are responding on behalf of an organisation or representative body, please respond to the more detailed version of the paper.

Improving Home Care Services in Ireland (Easy Read version) <https://www.surveymonkey.com/r/doh-hc2>

Improving Home Care Services in Ireland (A more detailed version) <https://www.surveymonkey.com/r/doh-hc1>

If you have any questions or would like to be sent a copy of the consultation paper, please contact the Department of Health at the contact details below.

Email: homecareconsultation@health.gov.ie

Phone: (01) 6354402 or (01) 6354732

Post: Home Care Consultation, Room 204, Department of Health, Hawkins House, Hawkins Street, Dublin 2, D02 VW90.

Closing date for submissions has been extended to: **6pm on Monday 2nd October 2017.**

Our Public Service 2020

Public consultation on Public Service Development and Innovation Framework

Reforming the Public Service was a central part of the Government's response to the economic challenges our country faced in recent years. Considerable progress has been made in that time to improve the quality, efficiency and effectiveness of services.

A new development and innovation framework, Our Public Service 2020, provides direction and guidance for public servants and organisations on this new phase. It will be published in late 2017. The aim is to improve the capacity to meet the needs of the public, to collaborate better across the Public Service and to communicate more effectively the good work that is being done.

The actions are grouped under three key themes:

- Delivering for our Public – what they are trying to deliver for the public;
- Innovating for our Future – how they are trying to do it; and
- Developing our People and Organisations – who will do it

They will design 'Better Service Delivery' actions to improve:

- The accessibility of services;
- The quality of service;
- How they use technology and data; and
- How they listen to, and communicate with, the Irish public.

These actions will help to:

- Reduce costs and increase efficiencies; while
- Improving services and maintaining quality.

They want to know if you:

- Agree with the direction set out;
- Have other ideas about what they should be doing; and
- Have any ideas about how they can do better.

To see the 20 draft actions log onto <https://per.consultation.ie/en/system/files/materials/8/Our%20Public%20Service%202020%20consul%20doc.pdf>

Any views/comments should be sent to:

<http://per.consultation.ie/en/consultation/our-public-service-2020>

or send a written submission to: Our Public Service 2020 submissions, Reform and Delivery Office, Department of Public Expenditure and Reform, 7-9 Merrion Row, D02V223

or email ourpublicservice2020@per.gov.ie

Closing Date for submissions is **Monday September 4th 2017**

Reminder - Dublin City Council Customer Survey Chance to win €500 in prizes for your group

Dublin City Council is preparing a new Customer Action Plan and a Service Delivery Strategy. The City Council would like to hear your views on how it can improve customer service and make it easier for you to interact with the Council and access Council services. Your feedback will be used to help develop new and improved ways of delivering services to the citizens, businesses and communities of Dublin.

There are three One 4 All vouchers to give away, worth €250, €150 and €100. To be in with a chance of winning one of these great prizes for your group please click <http://surveys.delve-surveys.com/s3/ppn2017> to complete the survey. The survey will take less than 10 minutes of your time.

Public Consultation on Review of Rebuilding Ireland Action Plan for Housing and Homelessness

Mr. Eoghan Murphy, T.D., Minister for Housing, Planning, Community and Local Government recently opened a public consultation process, inviting submissions on the targeted review of the Government's Rebuilding Ireland Action Plan, following its first full year of implementation.

Rebuilding Ireland – Action Plan for Housing and Homelessness was published in July 2016 as the Government's response to the biggest single challenge facing Ireland — the housing and homeless crisis.

Rebuilding Ireland, together with the Government's Strategy for the Rental Sector (published in December 2016), comprises 113 actions, across five key Pillar Areas, as follows:

1. Address Homelessness
2. Accelerate Social Housing
3. Build More Homes
4. Improve the Rental Sector
5. Utilise Existing Housing

Written submissions are welcome from stakeholders within the housing and homelessness sectors as well as from members of the public and should be sent to rebuildingireland@housing.gov.ie. A cover template for submissions is attached and should be completed and returned with all submissions.

Alternatively, responses, including the cover template provided, can be posted to:

Review of Rebuilding Ireland Action Plan, Department of Housing, Planning, Community and Local Government, Custom House, Dublin 1, D01 W6X0.

Closing date for submissions is not later than **12 noon on Friday 11th August 2017**.

For more information log onto <http://www.housing.gov.ie/housing/public-consultation-review-rebuilding-ireland>
